Introducing Fast Pass

DIGITAL ACCESS FAST PASS

HISD's students need to be plugged in, now more than ever.
In light of the PowerUp laptop initiative in high schools and the PowerUp HUB curriculum system being used district-wide in grades K-12, students need access to their digital lockers for access to textbooks and digital resources, homework assignments, check grades, submit school work and to collaborate and communicate with their peers and teachers.

STUDENT NETWORK ID CREATION

In the past, student network ID creation could take up to 3-4 days. That is precious time for the student to miss out on access to valuable resources.

Beginning in August 2015, student's network accounts will be ready for use the next morning after they are entered into the Student Information System (SIS) – Chancery.

It is important to note that the campuses hold the key to start this process. Only once the student is enrolled/registered in SIS can their account be created.

The accounts will also be formatted differently as well. Student accounts will now begin with the letter S and then followed by the students SIS assigned number. (e.g. S123456)

Student IDs are listed on schedule cards and report cards and some campuses may choose to print them on student ID badges.

The ID change will not affect current high school students. Students in the 9th-12th grade in the 2014-2015 school year will retain their current IDs for the next school year. However, all new students that enroll in HISD for the new school year will have an account in the new ID format.

STUDENT PASSWORD RESET ACCESS

In an effort minimize student downtime due to the need for a password reset. We are launching a new tool that can be used by 1-2 campus contacts to reset student passwords. The Fast Pass system can be accessed from any computer in the district.

Principals, please name 1-2 campus contacts that can reset password for the students all year long. Submit these names by **July 9th, 2015**, changes can be made at any time by contacting the Technology Service Desk.

PARENT STUDENT CONNECT - PSC

At this time, there is no changes happening to PSC. Students should still be guided to set up their PSC profile and answer security questions so they can manage their own account access.

Parents and students will still have access to PSC in the 2015-2016 school year.

NEED TECHNOLOGY ASSISTANCE? CONTACT THE HISD IT SERVICE DESK

Phone: 713-892-SERV (7378)

Web: Service Desk Portal at
https://servicedesk.houstonisd.org

The Service Desk is open Monday through Friday from 6:30am until 5:00pm CST excluding Houston Independent School District approved holiday. After-hours support is available for emergencies and to report service outages only. Routine requests for services will be handled during the normal business hours.