Updating mCLASS®:TPRI® and mCLASS®:Tejas LEE® on iOS Devices

Occasionally, Wireless Generation will release updated iOS software for mCLASS®:TPRI® and mCLASS®:Tejas Lee®. This guide shows you how to download and install application updates via your mobile device or through the iTunes® store on a desktop or laptop computer.

Updating via iPad®, iPhone®, and iPod touch®

Before you can update your device, make sure it is connected to the internet via Wi-Fi. If you unsure how to do this, please talk to your local system administrator.

1. Go to the home screen and tap the **App Store** icon.

    Every week, your device automatically checks for updates. A badge in the upper right corner of the **App Store** icon indicates the number of available application updates.

2. If your updates don't display automatically, tap **Updates** at the bottom of the screen. Tap **mCLASS: TPRI & Tejas LEE** in the Updates list to view the update Info screen.

    Tap to display all updates.

    Tap **Update** to download and install.
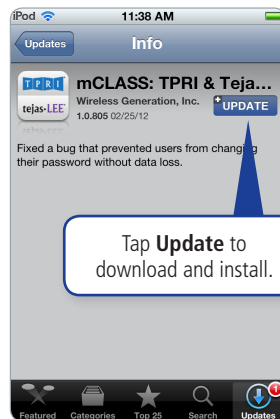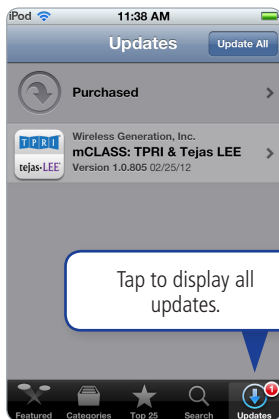
3. To download and install all available updates, tap **Update All** on the Updates screen. For mCLASS:TPRI and mCLASS:Tejas LEE only, go to the Info screen and tap **Update**.

4. The App Store closes and you are prompted to enter the password for the iTunes Store account used to purchase mCLASS:TPRI and

mCLASS:Tejas LEE. The email address for that account displays below the phrase "Apple ID Password." If you do not have the account password, contact your local system administrator; Wireless Generation does not have this information.

Enter the account password and tap **OK**.
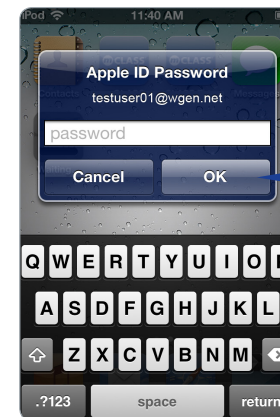
5. Use the onscreen keyboard to enter the account password and tap **OK**.

6. The device automatically downloads and installs the update. The **mCLASS** application icon dims, and a blue bar indicates progress.

    Loading…   Installing…   mCLASS

7. When the update completes, the application icon returns to normal. You may now continue assessing.

Updating via iTunes®

1. Open iTunes on your computer.

2. Connect your iPad®, iPhone®, or iPod touch® to your computer using the USB cable that came with your device.

3. In the left iTunes column, go to Library and click **Apps**. All the applications associated with the iTunes Store account display.

Click to view updates.

4. Go to the bottom-right corner of the main iTunes window and click **Check for Updates**. If you have updates waiting, this will say **Updates Available** instead.

5. The My App Updates screen opens in the iTunes Store. When an update is available, mCLASS: TPRI & Tejas LEE displays in the Free Updates section. Click **Get Update** and wait for it to download.

Click **Get Update** to download the update.

If you aren't already logged in, you are prompted to provide the password for the iTunes Store account used to purchase mCLASS:TPRI and mCLASS:Tejas LEE. The email address for that account displays in the upper-right corner of the iTunes Store window. If you do not have the account password, contact your local system administrator; Wireless Generation does not have this information.

6. In the left iTunes column, go to Store and click **Downloads** to track the progress of your download.

7. When the update finishes downloading, go to the left iTunes column. Under Devices, click your device. This opens the Summary tab.

Click **Sync** to install the update.

8. Go to the bottom-right corner of the main iTunes window and click **Sync**. Sync progress displays in the bar at the top of the screen.

9. When the sync completes, go to the Devices list in the left iTunes column. Click the **Eject** icon ⏏ to the right of your device name.

10. When your device no longer appears in list, you can safely disconnect it from your computer. You may now continue assessing.
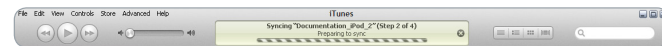
For additional support, contact Wireless Generation Customer Care by email at help@wgen.net or call (800) 823-1969, option 3, Monday through Friday 7 a.m.–7 p.m. Eastern time.